



FIRST NATIONAL BANK of PROCTOR

www.proctorbank.com • 218-628-1088

On January 24, 2018, First National Bank Proctor will be changing to a new debit card program that offers you great new benefits.

Your new debit card will arrive in a few days

Watch your mail. If you don't receive your new card by Friday, January 19, please call First National Bank Proctor at 218-628-1088.

You'll receive a new PIN

An envelope with your new PIN will arrive in the mail a few days after your card. If you wish to customize your PIN, call 800-717-4923 to change your PIN using an interactive voice response system.

You can activate your new card in one of three ways

- You can activate your card over the phone by calling 800-717-4923 any time after receiving it, but it won't work for transactions until January 24
- On or after January 24, use the card for a PIN-based transaction at an ATM
- On or after January 24, use the card for a PIN-based transaction at any business

Be sure to destroy your old card on January 24

Your old debit card will no longer function on January 24. Please destroy any previously issued First National Bank of Proctor debit cards on January 24.

IMPORTANT

Please notify all businesses that charge your debit card for recurring or automatic payments (such as internet providers or fitness centers) of your new card number when you receive it. Use of the old card on or after January 23 will cause your payment to decline and potentially interrupt your service.

Access account information anywhere, anytime with SHAZAM BOLT\$



First National Bank of Proctor is also introducing the SHAZAM BOLT\$ app, which allows you to access balance information anytime, anywhere. SHAZAM BOLT\$ adds another layer of protection to your debit card by allowing you to set up transaction or suspicious activity alerts.

SHAZAM BOLT\$ can immediately alert you to potentially fraudulent activity for:

- A debit purchase for more than an amount you specify
- Any card-not-present debit transaction (i.e., phone, internet, mail)
- Any suspicious or high-risk transaction that occurs on your account

Download SHAZAM BOLT\$ today on the Apple® App Store® or Google Play™ and follow the instructions.

We appreciate your business and we're sure you'll love your new debit card. If you have any questions, please contact us at 218-628-1088.