

COVID-19 CUSTOMER UPDATE

First National Bank of Proctor's lobby is open to customers.

MASKS

Masks are not required. Masks are available for those who are more comfortable with wearing one.*

***If you are experiencing a cough, fever or other symptoms, please refrain from coming into our lobby or using our drive-thru. In addition, if you have recently returned to the area from out of town, please observe the 14-day waiting period before visiting us.**

SAFETY MATTERS

We are taking the following precautions and steps to protect the health of those that enter our buildings:

- 1. Hand Sanitizer: Please utilize hand sanitizing stations, which will be placed at lobby entrance.**
- 2. Barriers: Front-line personnel will have plexiglass barriers.**
- 3. Spacing: To ensure adequate social distancing, please maintain 6+ feet of separation.**
- 4. Masks: Available and welcomed.**
- 5. Cleaning: Frequently used surfaces and pens will be cleaned and sanitized often.**

Thank you in advance for working with us to prioritize the health and safety of our communities. Please let us know if there is anything that we can do to help you or your family during this time. It is important to us here at First National Bank of Proctor to be a resource for our customers when they are facing financial hardships, COVID-19 or otherwise. Our staff is trained to conduct your financial transactions and to help you through troubling financial times. If you're feeling

concerned about your current or potential financial situation, please contact us. We have programs and plans in place to help our customers and we are here to help you.